

## Warranty policy for the Seasonic

This is to inform all, Global Brand Pvt. Ltd. Hereby decaled warranty policy for “Seasonic”.

### Warranty:

GBPL has been in pursuit of perfection that always distributes excellent products with outstanding designing, great Materials & crafted manufacturing product from well renowned Brand. We respectively grant a limited period of free service since the date of delivery, based on product categories.

## RMA (Return Merchandise Authorization) Policy

Seasonic rigorously test all its products to ensure optimum quality and reliability before shipping them to customers. However in certain cases a product may not perform as expected when installed. It is important to thoroughly sort out the reason for a malfunction.

Before initiating a warranty claim, please make sure that you have properly connected your Seasonic product according to the manufacturer's instructions. Global Brand Private Limited also suggest that you first consult with our technical team , for possible technical assistance before starting an RMA procedure.

### Important Notice

During each product's warranty period, Sea Sonic maintains the discretion to either repair the defective product or replace it with another one of equal or similar performance

GBPL will be free from the liability for the product warranty under the following conditions:

- ❖ The expired warranty.
- ❖ Any removed, blemished or impaired warranty stickers.
- ❖ Damage caused by accidents, misuse from any reasons, improper installation or unauthorized repair.
- ❖ Damage caused by natural disaster, such as lightning strike, flood & earthquake.
- ❖ Any kind of Burn case of Power Board, & other part which is caused by overload or Electrical overvoltage /High voltage.
- ❖ Any kind of broken part.

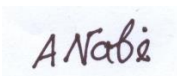
## Warranty Period

Series	Warranty Period
Platinum Series	7 years
Snow Silent Series	7 years
X-Series	7 years
G-Series	5 years
M12II Evo Series	5 years
M12II Series	5 years
S12II Series -	3 years

### GBPL RMA Standard Procedure

- ✓ The applicant needs to give a full of description about defects as much as possible, and avoid ambiguous or inappropriate phrases, such as “DEAD”, “Don’t work”. Specific description will be helpful to reduce the possibility of repair delay & decrease customer’s loss.
- ✓ When returning defective goods, serial number is needed. Please clearly indicate your necessary documents like model name, serial number, and GBPL purchase invoice no & date. Otherwise, GBPL does not bear any responsibilities.
- ✓ Products which no longer manufactured by company but still under warranty can be claimed for warranty-In the event that the product is not repairable, an attempt to replace the product with an equivalent specification or adjust with new model price.
- ✓ Service product related Information will provide to the customer regular basic. Here one of our dedicate executive will assign. After complete the problem we will deliver the mention product.

Authorized Signature



Aktharun Nabi Mazumdar  
AGM RMA & Service