

This is to inform all, Global Brand Pvt. Ltd. Hereby decaled **3** years warranty policy for all LG LCD & led monitor.

**Warranty:**

GBPL has been in pursuit of perfection that always distributes excellent products with outstanding designing, great materials & crafted manufacturing product from well renowned Brand. We respectively grant a limited period of free service since the date of delivery, based on product categories.

All LCD manufacturers consider a certain number of pixel defects acceptable and will not activate the warranty until that number is reached 1-5.

Also it is not uncommon for one or more sub-pixels to become fixed in an unchanging state. A display with a 1 to 5 fixed sub-pixel is considered normal and within industry standards.

**Out of Warranty Products:**

GBPL is entitled to reject & return any out of warranty RMA cases. However prime effort will be made to repair all out of warranty products that are repairable. Charges are applied accordingly to repairing out of warranty products.

**Important Notice**

GBPL will be free from the liability for the product warranty under the following conditions:

- The expired warranty.
- Any removed, blemished or impaired warranty stickers.
- Damage caused by accidents, misuse from any reasons, improper installation or unauthorized repair.
- Damage caused by natural disaster, such as lightning strike, flood & earthquake.

**GBPL RMA Standard Procedure**

- The applicant needs to give a full of description about defects as much as possible, and avoid ambiguous or inappropriate phrases, such as "DEAD", "Don't work". Specific description will be helpful to reduce the possibility of repair delay & decrease customer's loss. Some Example of Specific description are "No Power ", "Display Hazy ","Button Problem ", etc.
- When returning defective goods, serial number is needed. Please clearly indicate your necessary documents like model name, serial number, and Global Brand Private Limited purchase invoice no & date as well as dealer sales bill. Otherwise, GBPL does not bear any responsibilities.
- Products which no longer manufactured by company but still under warranty can be claimed for warranty-In the event that the product is not repairable, an attempt to replace the product with an equivalent specification or adjust with new model price.

Authorized Signature



Aktharun Nabi Mazumdar

AGM RMA & Service

Global Brand Pvt. Ltd