

Warranty policy for the A DATA Products

This is to inform all, Global Brand Pvt. Ltd. Hereby decaled warranty policy all **A DATA** product's (RAM, Hard Disk Drive, Power Bank , Memory Card, SSD)

Warranty:

GBPL has been in pursuit of perfection that always distributes excellent products with outstanding designing, great Materials & crafted manufacturing product from well renowned Brand. We respectively grant a limited period of free service since the date of delivery, based on product categories.

Mobile Desk	life time
RAM	life time
Hard Disk Drive	3 years
Power Bank	1 Year
Memory card	life time
SSD	3 years

Life time warranty

Life time warranty or limited lifetime warranty" is defined that, during the duration of product life, if A DATA brand products, either Mobile Desk ,RAM, , Memory Card,, are damaged naturally, excluded the specific causes above, A DATA will provide product repair without any charge to user. A DATA will not stop supporting and servicing as long as specific brand product &, components which are not phase out from the market

Important Notice

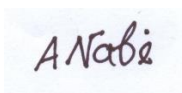
GBPL will be free from the liability for the product warranty under the following conditions:

- ❖ The expired warranty.
- ❖ Any removed, blemished or impaired warranty stickers.
- ❖ Damage caused by accidents, misuse from any reasons, improper installation or unauthorized repair.
- ❖ Damage caused by natural disaster, such as lightning strike, flood & earthquake.
- ❖ Any kind of Burn case which is caused by overload or Electrical overvoltage /High voltage.
- ❖ Any kind of broken part.
- ❖ Product has been repaired or taken apart by unauthorized technicians.

GBPL RMA Standard Procedure

- ✓ The applicant needs to give a full of description about defects as much as possible, and avoid ambiguous or inappropriate phrases, such as “DEAD”, “Don’t work”. Specific description will be helpful to reduce the possibility of repair delay & decrease customer’s loss.
- ✓ **When returning defective goods, serial number/production is needed.** Please clearly indicate your necessary documents like model name, serial number, and GBPL purchase invoice no & date. If the product is sold with related accessories then valued customer has to provide all along with the complain units. Otherwise, GBPL does not bear any responsibilities.
- ✓ Products which no longer manufactured by company but still under warranty can be claimed for warranty-In the event that the product is not repairable, an attempt to replace the product with an equivalent specification or adjust with new model price.
- ✓ If same brand equivalent specification is not available then company will refund the money , As a present price or purchase price, in that case customer has to return all accessories Along with the product.
- ✓ Service product related Information will provide to the customer regular basic. Here one of our dedicate executive will assign. After complete the problem we will deliver the mention product.

Authorized Signature



Aktharun Nabi Mazumdar
AGM, RMA & Service